

## INFORMATION AND REFERRAL

- ◆ Conduct intake evaluations with Soldiers and Families assessing need and referring to the appropriate service for assistance
- ◆ Serve as an initial point of contact for all SFAC programs
- ◆ Provide consultation services to civilian agencies assisting military families

## FINANCIAL SERVICES

- ◆ Financial Counseling
- ◆ Budget Preparation
- ◆ Advise PRIOR to making major purchases
- ◆ Advise on Debt Consolidation
- ◆ Education and prevention of Identity Theft
- ◆ Assistance in obtaining FREE Credit Reports and Credit Scores
- ◆ Financial Planning for Your Future

Visit us on the web!

[www.eustis.army.mil/sfac](http://www.eustis.army.mil/sfac)

## AUXILIARY SERVICES

### Army Career Alumni Program (ACAP)

Empowers Soldiers and Family Members to make informed career decisions through benefits counseling and employment assistance. (Office hours at the SFAC daily- [www.acap.army.mil](http://www.acap.army.mil))

### Peninsula Worklink

Provides job search information, assistance and access to an expanded scope of services and training. (Office hours at the SFAC once a month- [www.pcfwd.org/worklink](http://www.pcfwd.org/worklink))

### Virginia Employment Commission

Promote economic growth and stability by delivering and coordination workforce services. (Office hours at the SFAC once a month- [www.vec.virginia.gov](http://www.vec.virginia.gov))

### Social Security Administration

Provides assistance to WTs that may be eligible for disability benefits. (Office hours at the SFAC once a month- [www.socialsecurity.gov](http://www.socialsecurity.gov))

### Virginia Department of Veterans Services

Assists Soldiers and Family Members with transition counseling and administering the Benefits at Delivery of Discharge Program. (Office hours at the SFAC two times per month- [www.dvs.virginia.gov](http://www.dvs.virginia.gov))

### Vocational Rehabilitation (Voc Rehab)

Assists Soldiers with service connected disabilities to prepare for, find and keep suitable jobs. (Office hours at the SFAC four times per month- [www.vadrs.org/vocrehab](http://www.vadrs.org/vocrehab))

**Defense and Veterans Brain Injury Center (DVBIC)**  
Connects service members with TBI resources & education. (Walk-ins at the SFAC twice a month - [www.dvbic.org](http://www.dvbic.org))

**Veterans Administration Liaison for Health Care**  
Provides VA health enrollment services for WTU Soldiers exiting active duty within 30-60 days. (Office hours at the SFAC four times per week-[www.va.gov](http://www.va.gov))

**Army Wounded Warrior Program (AW2)**  
The Army Wounded Warrior Program (AW2) is the official U.S. Army program that assists and advocates for severely wounded, injured, and ill Soldiers and their families wherever they are located, for as long as it takes. (Office hours at the SFAC four times per month- [www.aw2.army.mil](http://www.aw2.army.mil))

Also available Child and Youth Services  
Call for an appointment.

## Fort Eustis



### Our Services

- ◆ Information and Referral
- ◆ Financial Counseling
- ◆ Education Counseling
- ◆ Military Personnel Benefits and Services
- ◆ Social Services Assistance
- ◆ Auxiliary Services

601-B Hines Circle

Fort Eustis, VA 23604

COM: (757) 878-6900

DSN: 826-6900

FAX: (757) 878-0609

[WWW.EUSTIS.ARMY.MIL/SFAC](http://WWW.EUSTIS.ARMY.MIL/SFAC)



## WELCOME TO THE SFAC



The SFAC provides a warm relaxed environment where Warriors in Transition (WTs) and their family members can gather to experience physical, spiritual, and emotional healing. Our mission and mandate is to provide tailored, integrated non-medical support services.

The SFAC staff is committed to the one stop concept, which eliminates the need for our well deserving clientele to access critical resources elsewhere on the installation. If a required service or program is not available on site, we arrange for that client to receive priority service in the appropriate facility.

Critical to our continuing effort to provide quality programs and services, we provide free child care. The child care area is supervised by a certified, credentialed child care specialist. We additionally offer a free cyber café which is available to the WT's and their family members. We look forward to seeing you soon!

## SOCIAL SERVICES

- ◆ Assess nature of clients issue and refer for treatment to rehabilitative program or clinical services
- ◆ Ensure Warrior in Transition (WT) population, their Families, and wounded Retirees are provided needed domestic violence and/or substance abuse preventive resources or rehabilitation services
- ◆ Design a stress management program tailored to the WT population

## EDUCATION SERVICES

- ◆ Assistance with defining goals and selecting a college and degree plan
- ◆ Interpret the different levels of accreditation for schools and how they can affect you—always check with a counselor before signing a contract
- ◆ Information on Service Members Opportunity Colleges (SOC)
- ◆ Approval for tuition assistance
- ◆ Information on Veterans Affairs (VA) Educational Benefits

### Fort Eustis

**Soldier and Family Assistance Center**  
**601 B Hines Circle**  
**Fort Eustis, VA 23604**  
**COM: (757) 878-6900**

## MILITARY PERSONNEL SERVICES

- ◆ Military Benefits
- ◆ Coordination for records maintenance (Enlisted Record Brief (ERB) Update
- ◆ Advice and guidance pertaining to personnel actions, promotions, awards and decorations, reclassifications, evaluations, MOS Medical Retention Boards, etc.
- ◆ Information on Survival Benefits Plan (SBP) and Dependency Indemnity Compensation (DIC)

## HELPFUL WEBSITES

- ◆ [www.nationalresourcedirectory.gov](http://www.nationalresourcedirectory.gov)  
Directory for Wounded, ill, and injured Soldiers
- ◆ [www.myarmyonesource.com](http://www.myarmyonesource.com)  
Army One Source
- ◆ [www.eustis.army.mil/](http://www.eustis.army.mil/)  
Fort Eustis
- ◆ [www.va.gov](http://www.va.gov)  
Veterans Affairs
- ◆ [www.aw2.army.mil](http://www.aw2.army.mil)  
Army Wounded Warrior Program
- ◆ [www.ssa.gov/woundedwarriors](http://www.ssa.gov/woundedwarriors)  
Social Security Administration
- ◆ [www.hrc.army.mil/site/crsc](http://www.hrc.army.mil/site/crsc)  
Combat Related Special Compensation
- ◆ [www.insurance.va.gov/sgliSite/TSGLI/TSGLI](http://www.insurance.va.gov/sgliSite/TSGLI/TSGLI)  
Service Members' Group Life Insurance
- ◆ [www.virginia.gov](http://www.virginia.gov)  
Virginia Department of Veterans Services
- ◆ [www.211virginia.org](http://www.211virginia.org)  
Information on Community Services