eBenefits
My Gateway to Benefit Information

Have you registered?

www.va.gov
www.ebenefits.va.gov

eBenefits is active duty and retired military personnel *VA benefits personal Web Portal.* You can check on Compensation Package progress, Compensation & GIBill payments, Claim Appeal Status, Request a Home Loan Certificate, Military Personnel file, print DD-214, Apply for VA programs, etc.

eBenefits 1-800– 983-0937 DMDC 1-800-477-8227

It is recommended that all Service Members create a VA eBenefits account to access your VA benefits via the *VA's Web Portal*. The VA offers 2 account types (Basic or Premium Account). The Basic account provides limited accessibility. It is recommended that all Service Members register for a Premium account. There are 3 methods of registration for the Premium Account:

1. Online at www.va.gov (click on eBenefits) or ***Recommended Method*** www.ebenefits.va.gov using a CAC card as confirmation (After registering you will log in with a user name & password)
2. At a VA Regional Office www.va.gov/directory or

U.S. Dept of Veterans Affairs
Regional Office
116 N. Jefferson St.
Roanoke, VA 24016

3. With a MyPay PIN www.ebenefits.va.gov DFAS will snail mail you a temporary PIN in a couple weeks.

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This Booklet provides Step-by-Step illustrated instructions[1] to register for an eBenefits Premium Account.

eBenefits Registration Information

1 www.va.gov Log On

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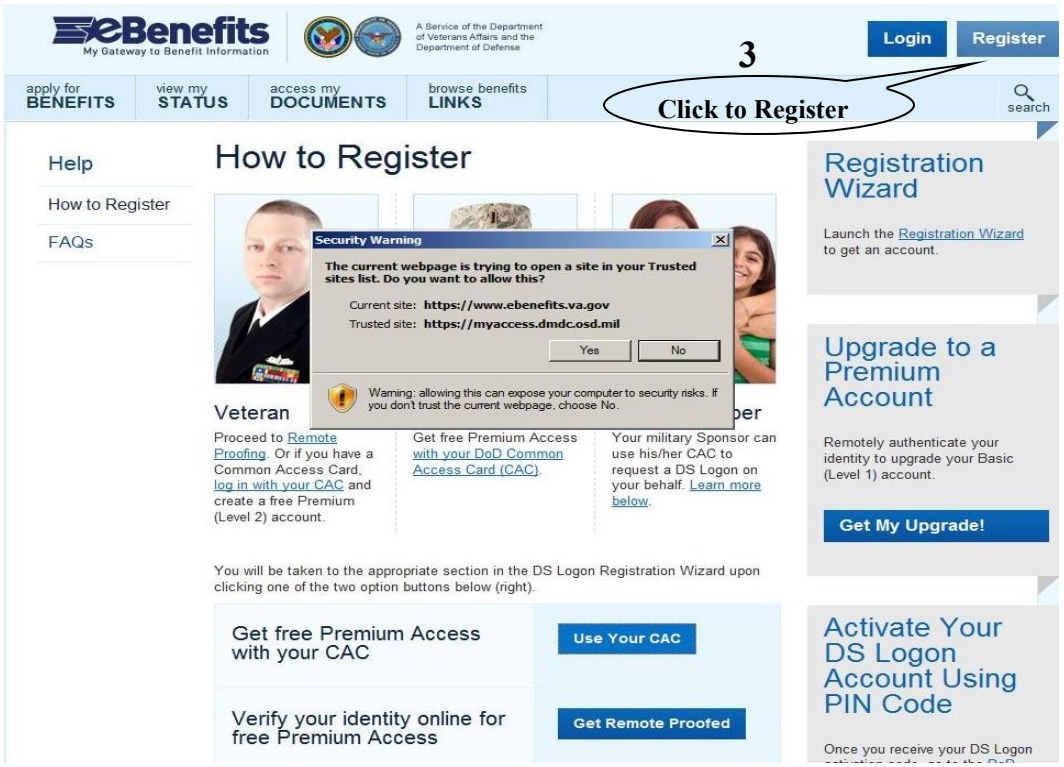
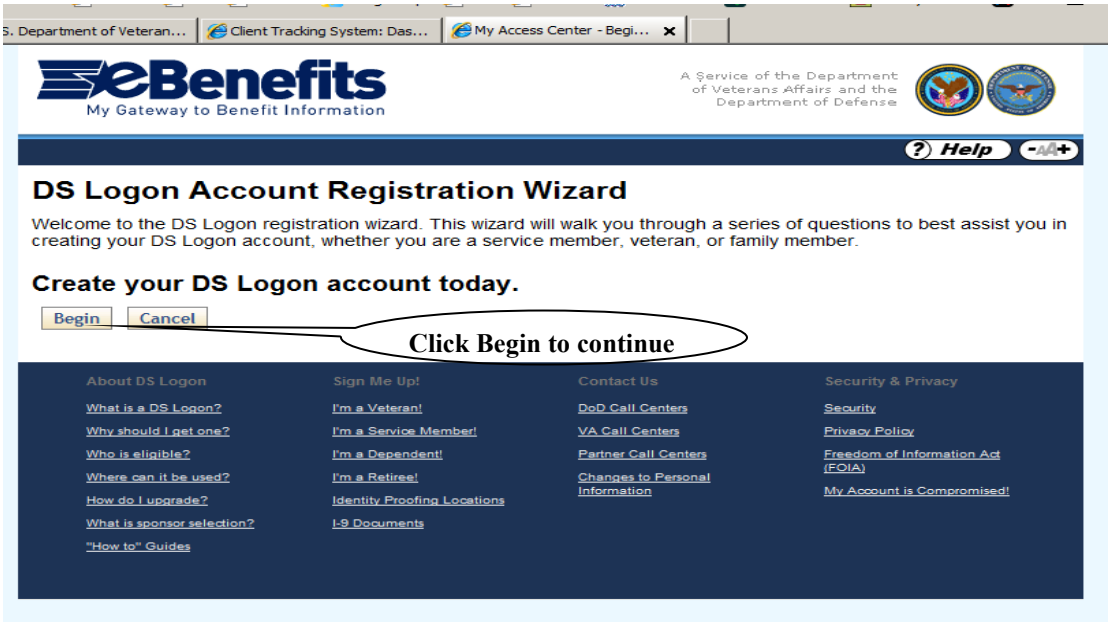


eBenefits Basic or Premium Acct Registration Instructions

eBenefits Premium Acct Registration Instructions

4



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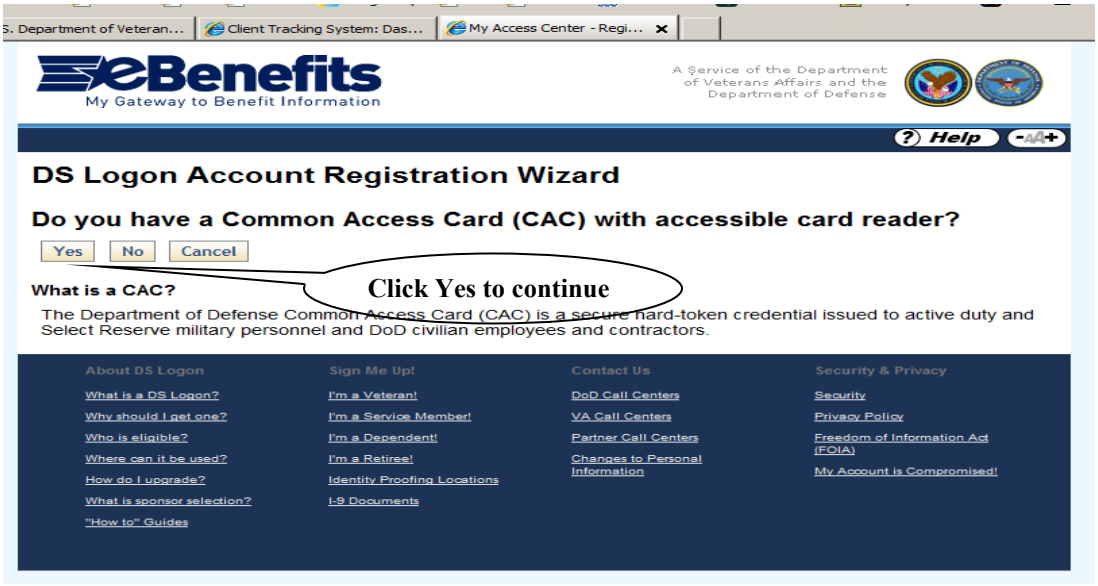

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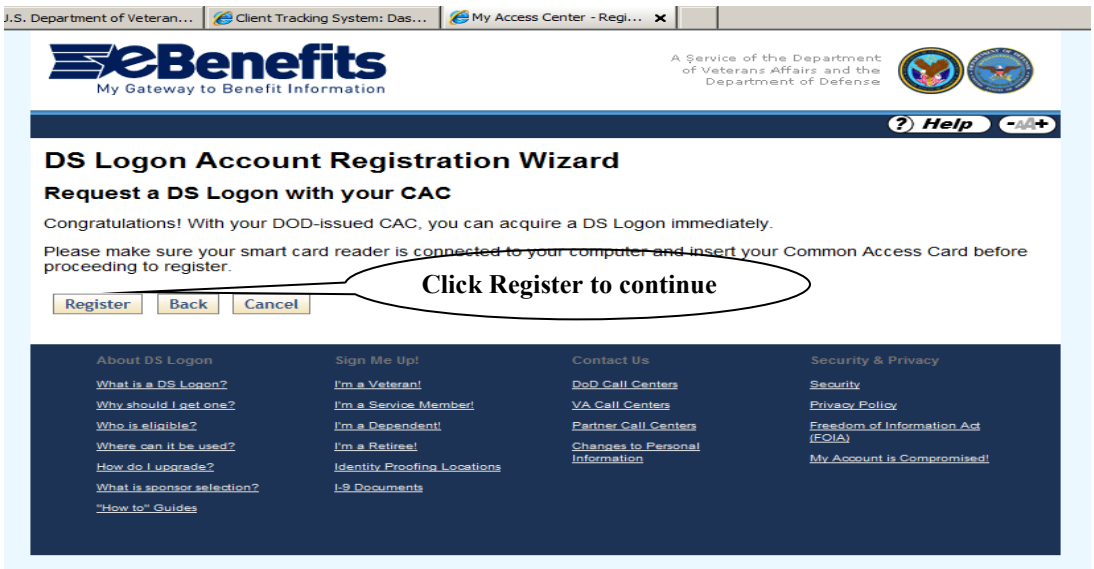
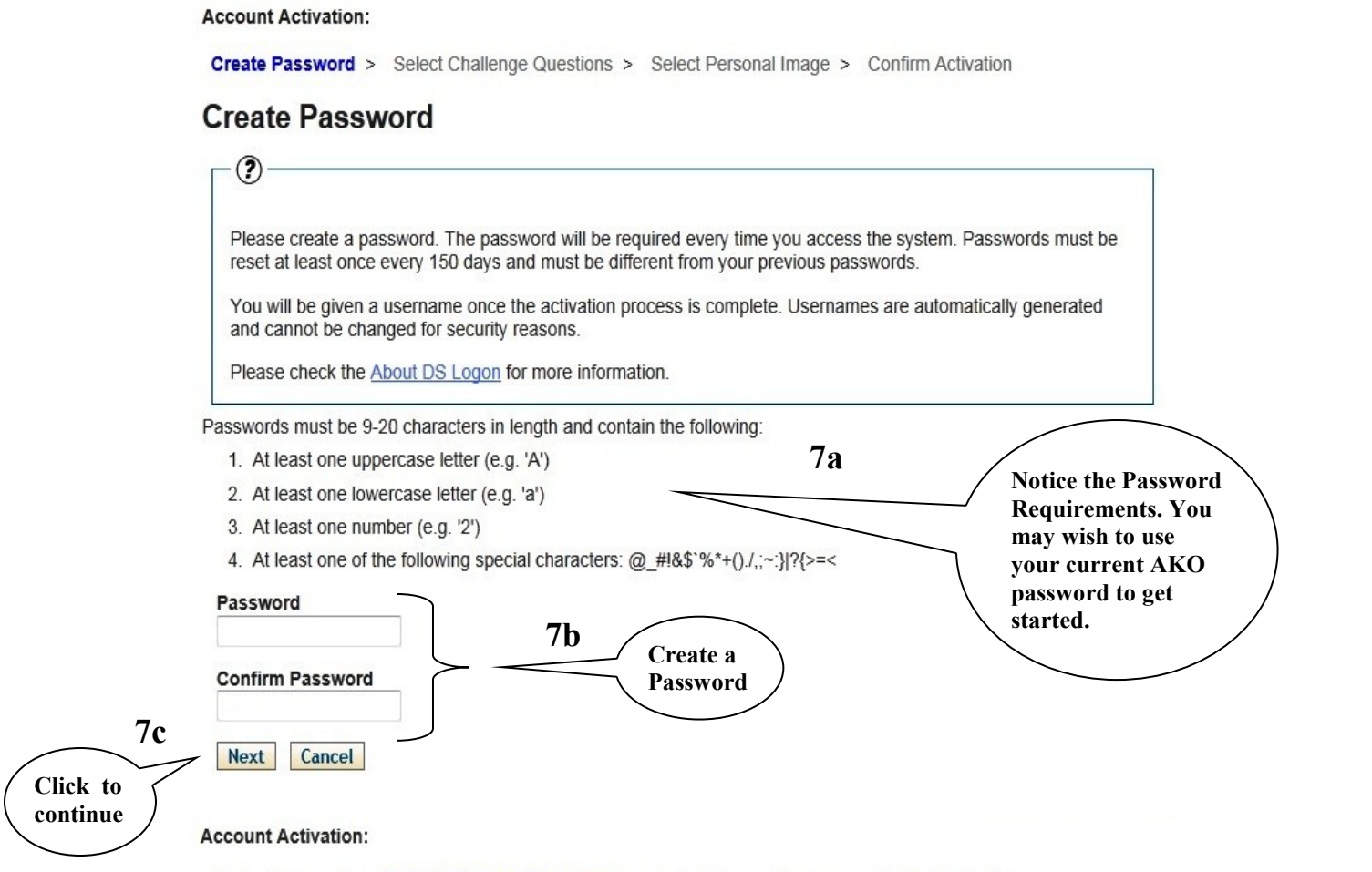
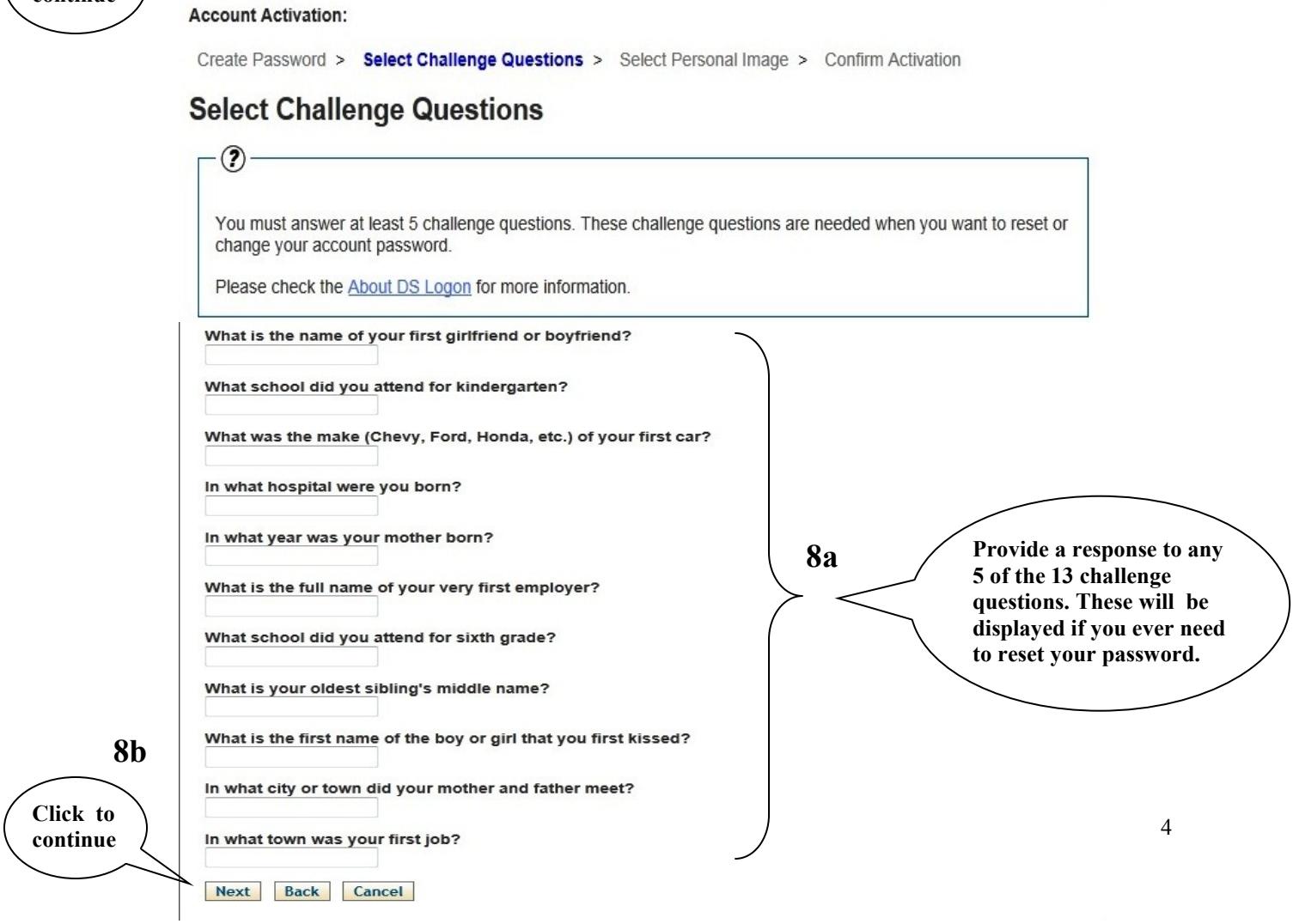
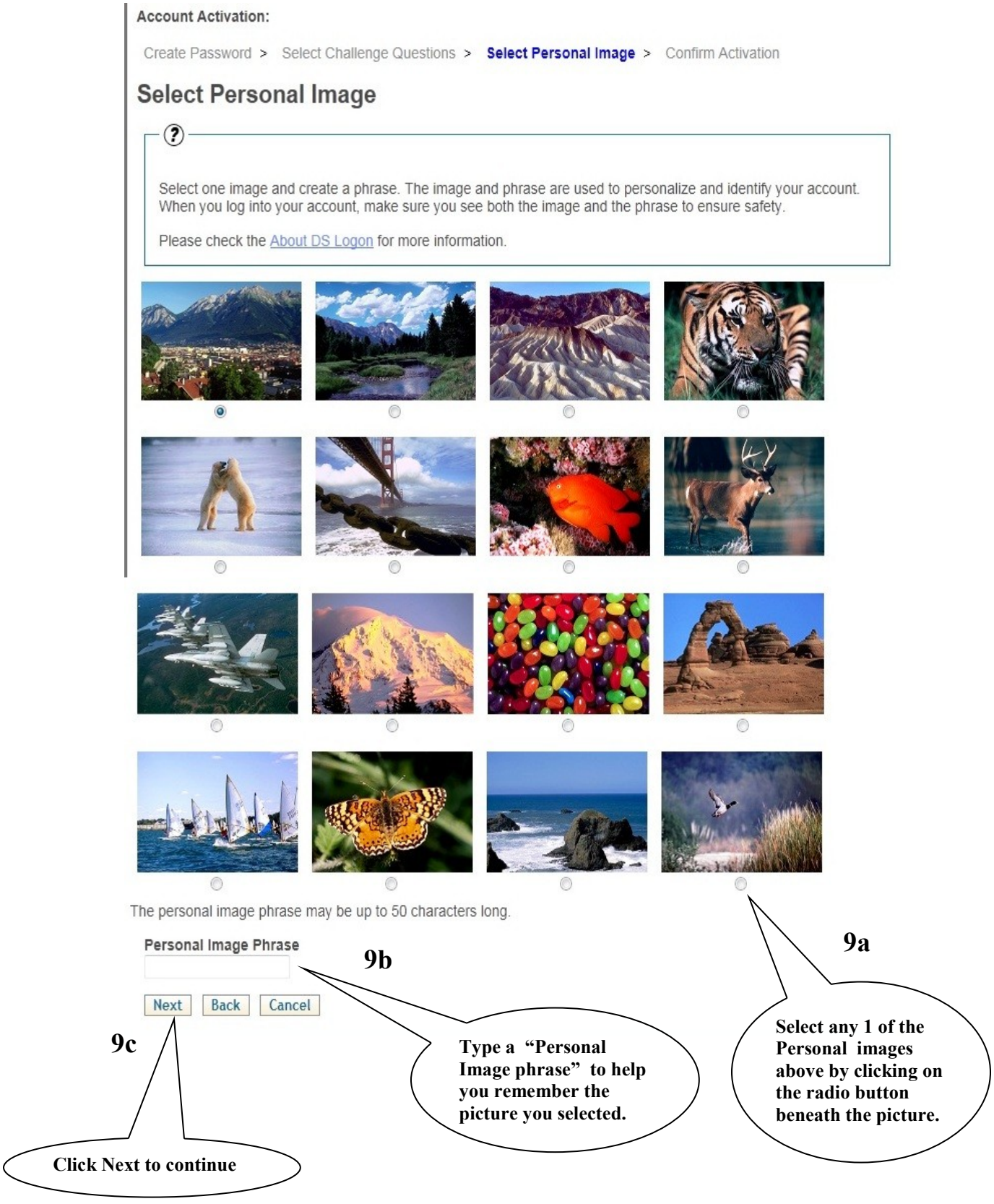


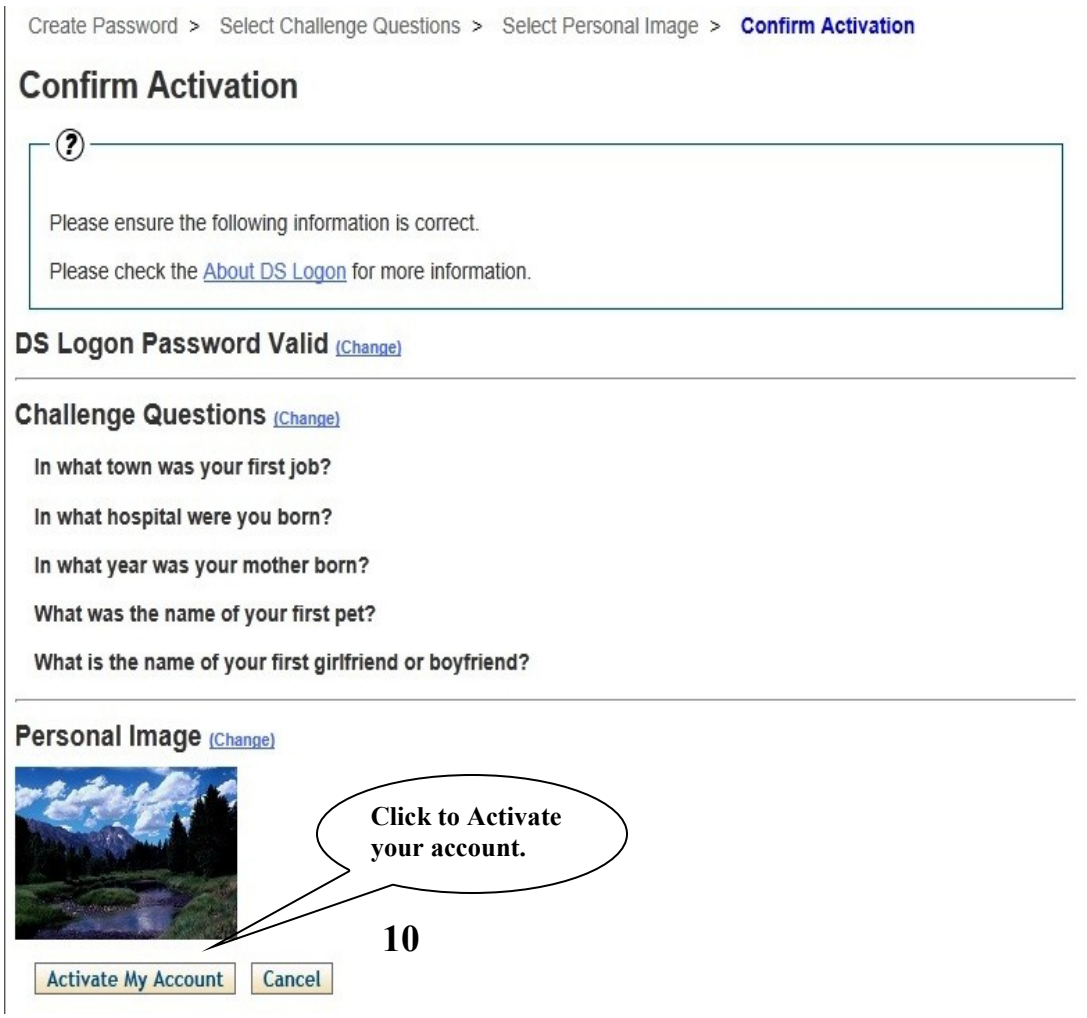
Note: If you do not have a CAC card and CAC card/PC access then you can only register for a limited Basic account. To upgrade a Basic account to a Premium account, you will have to register with MyPay PIN or visit a Regional VA Office 1-800-827-1000, or IF you are in Deers and receive a VA Disability Check, you can call 1-800-477-8227 "Remote Proofing"

U.S. Dept of Veterans Affairs
Regional Office
116 N. Jefferson St.
Roanoke, VA 24016


Account Activation:
Create Password > Select Challenge Questions > Select Personal Image > Confirm Activation
Create Password
Please create a password. The password will be required every time you access the system. Passwords must be reset at least once every 150 days and must be different from your previous passwords.
You will be given a username once the activation process is complete. Usernames are automatically generated and cannot be changed for security reasons.
Please check the About DS Logon for more information.
Passwords must be 9-20 characters in length and contain the following:
1. At least one uppercase letter (e.g. 'A')
2. At least one lowercase letter (e.g. 'a')
3. At least one number (e.g. '2')
4. At least one of the following special characters: @_#!&$`%*+()./,;~:}|?{>=<
7a
Notice the Password Requirements. You may wish to use your current AKO password to get started.
Password
Confirm Password
7b
Create a Password
7c
Next
Cancel
Click to continue


Account Activation:
Create Password > Select Challenge Questions > Select Personal Image > Confirm Activation
Select Challenge Questions
You must answer at least 5 challenge questions. These challenge questions are needed when you want to reset or change your account password.
Please check the About DS Logon for more information.
What is the name of your first girlfriend or boyfriend?
What school did you attend for kindergarten?
What was the make (Chevy, Ford, Honda, etc.) of your first car?
In what hospital were you born?
In what year was your mother born?
What is the full name of your very first employer?
What school did you attend for sixth grade?
What is your oldest sibling's middle name?
What is the first name of the boy or girl that you first kissed?
In what city or town did your mother and father meet?
In what town was your first job?
8a
Provide a response to any 5 of the 13 challenge questions. These will be displayed if you ever need to reset your password.
8b
Click to continue
Next
Back
Cancel


Account Activation:
Create Password > Select Challenge Questions > Select Personal Image > Confirm Activation
Select Personal Image
Select one image and create a phrase. The image and phrase are used to personalize and identify your account. When you log into your account, make sure you see both the image and the phrase to ensure safety.
Please check the About DS Logon for more information.
The personal image phrase may be up to 50 characters long.
Personal Image Phrase
Next
Back
Cancel
9a
Select any 1 of the Personal images above by clicking on the radio button beneath the picture.
9b
Type a "Personal Image phrase" to help you remember the picture you selected.
9c
Click Next to continue



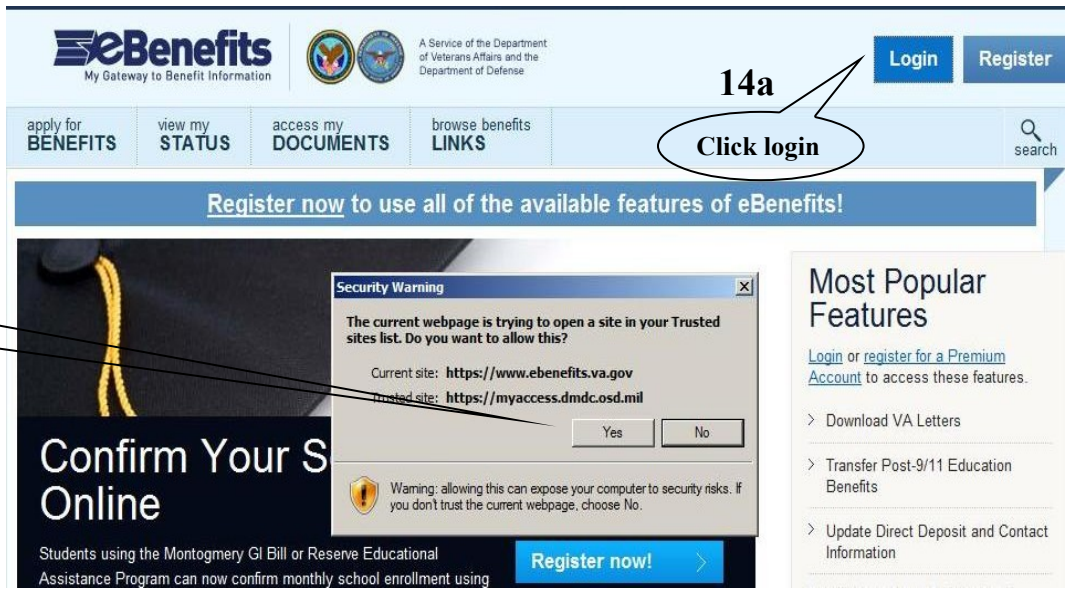
Congratulations, you now have an eBenefits account.

12

After you have created your eBenefits account, close the window and then log back onto www.va.gov and click on eBenefits. You will use your username and password to log onto eBenefits. The CAC card is only used to verify your identity during registration.

13

Click on eBenefits

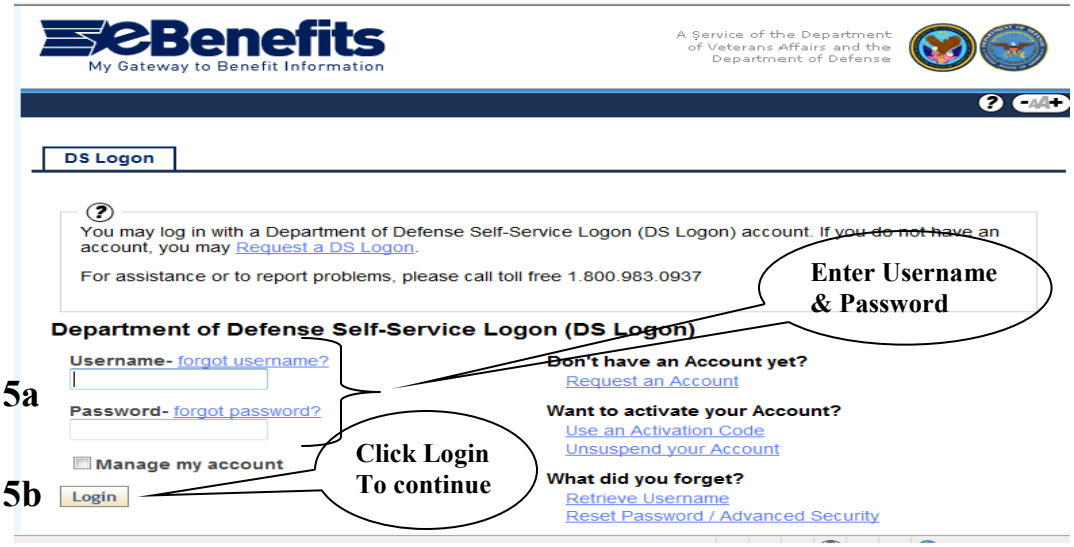


14a

Click login

14b

Click to continue



Enter Username & Password

15a

15b

Click Login To continue

www.va.gov

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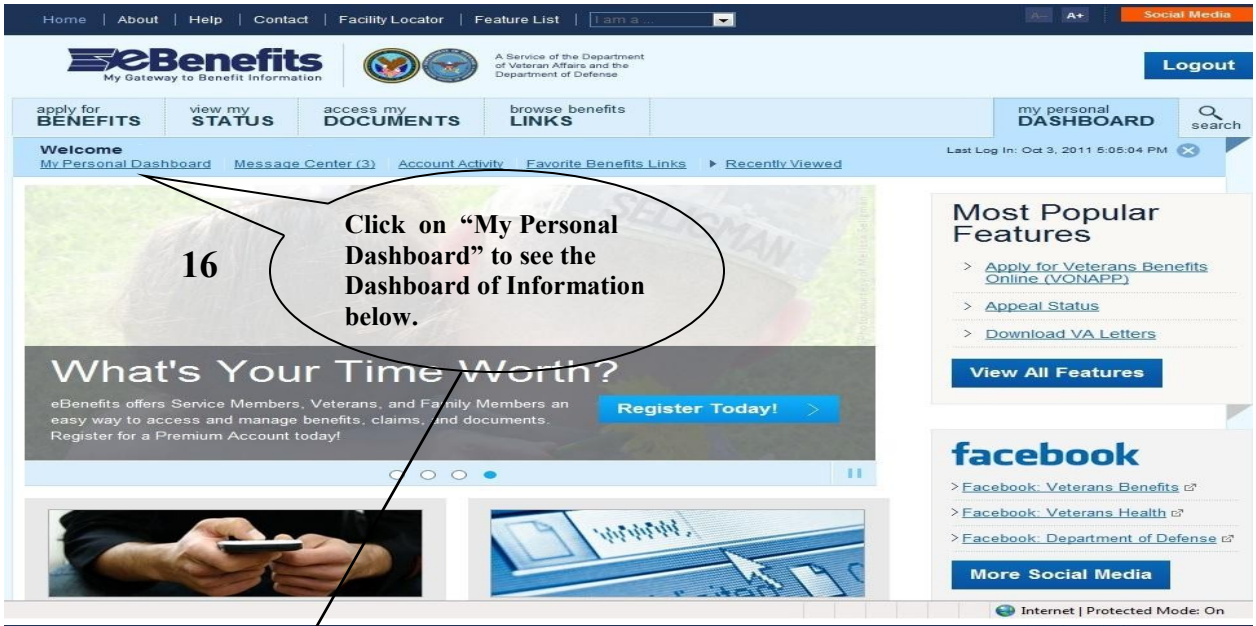

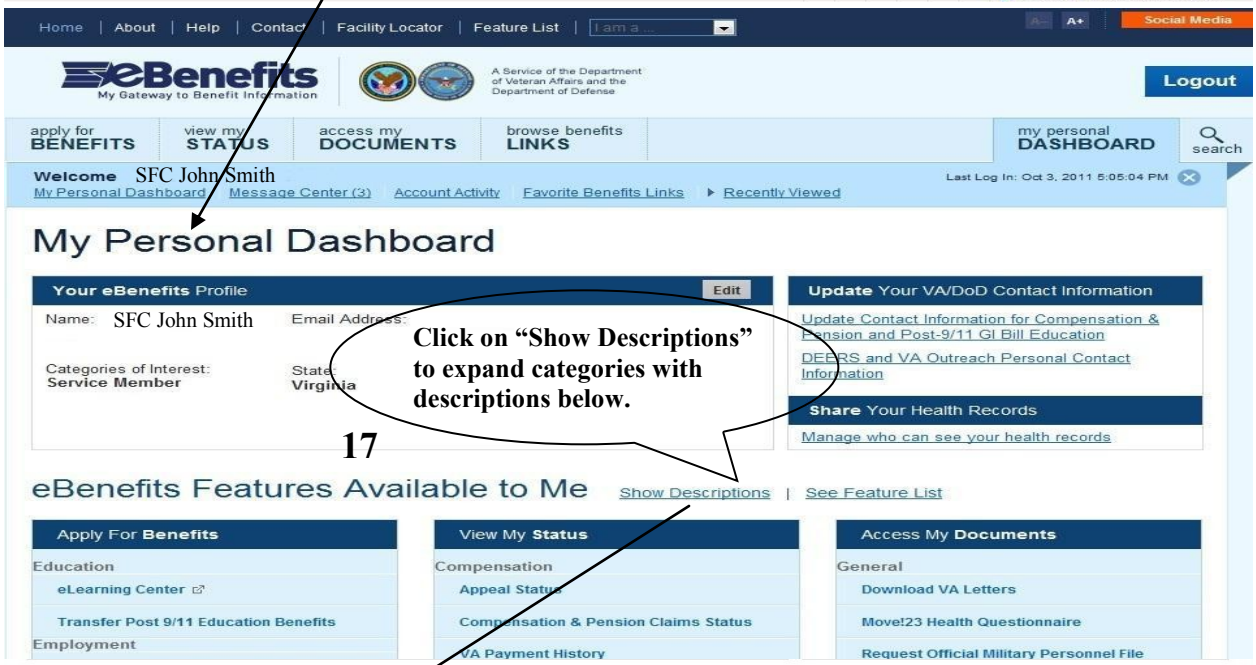

Allot of services you use to obtain by calling the VA 1-800-827-1000, can also be obtained electronically in your eBenefits account.

"Your Web Portal to your VA benefits."